



# Why am I getting a Username/Password error when I try to log in?

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If you believe you are receiving this message in error, that may indicate you are attempting to log into an incorrect URL. Make sure you are logging in with the correct subdomain and URL, which are unique to your account. We recommend bookmarking your specific URL for easy access to inMotion ignite going forward!

Your URL will look something like this: <https://yourcompany.ignite.inmotionnow.com/>