

Requester Insights

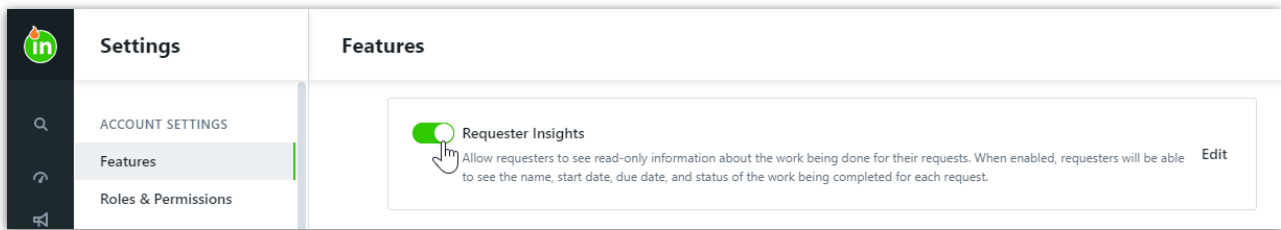
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Requester Insights

NOTE: Requester Insights are only available for Business and Enterprise Tiers

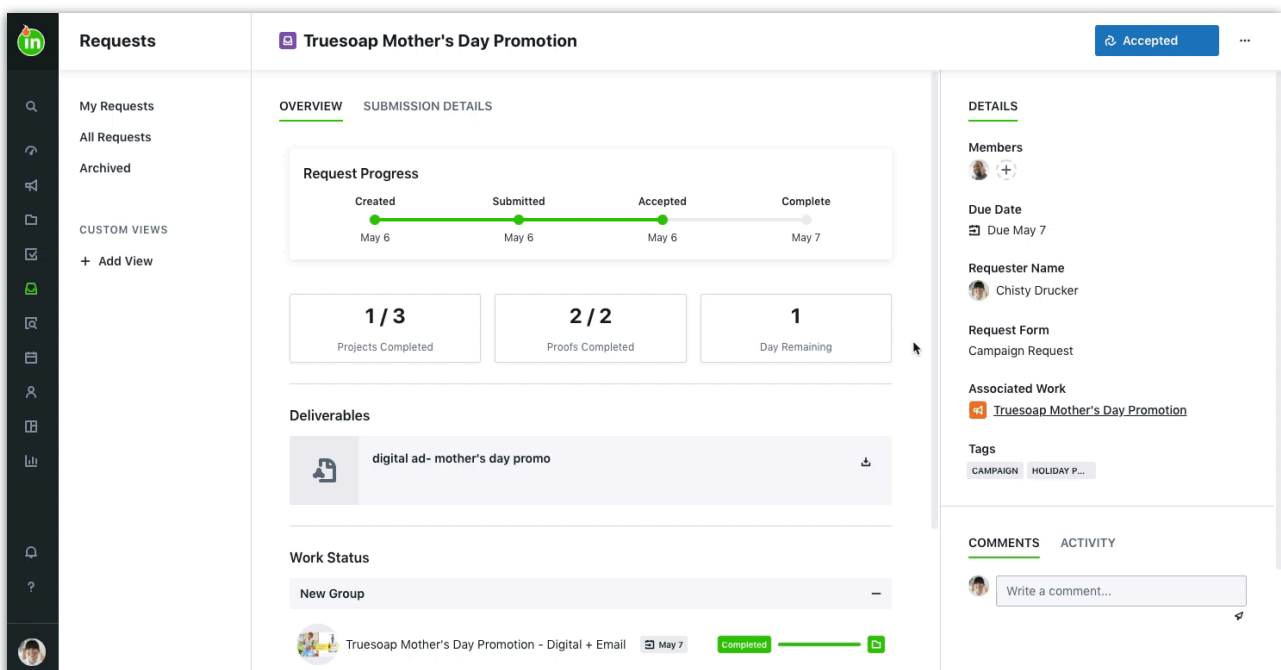
Want to avoid one-off status updates? Allow requesters to view a dashboard that provides even greater transparency.

To enable Requester Insights, navigate to **Account Settings > Features** and select the toggle next to Requester Insights.



Once enabled, requesters have a read-only view of associated work, including:

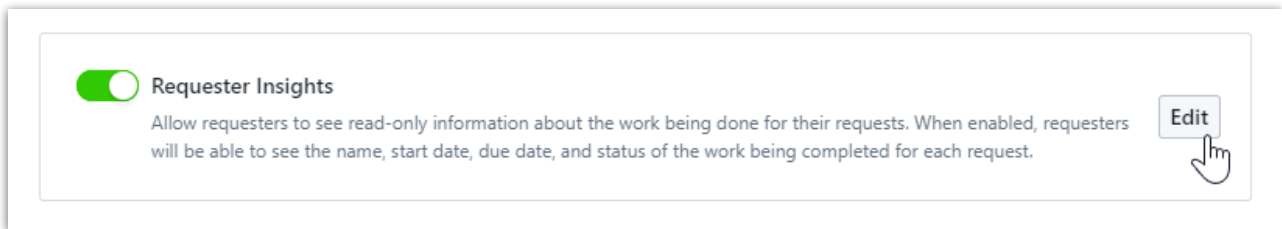
- Names
- Statuses
- Project progression
- Project work groups
- Start dates
- Due dates



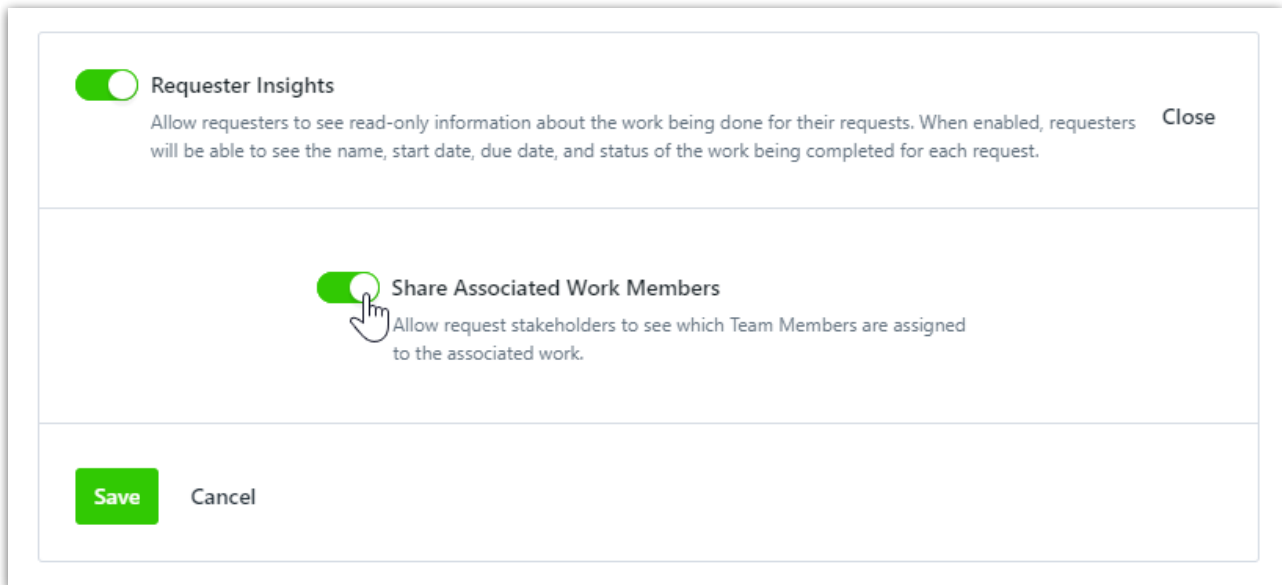
Share Associated Work Members

Provide your requesters with even more transparency by allowing them to view team members assigned to work items.

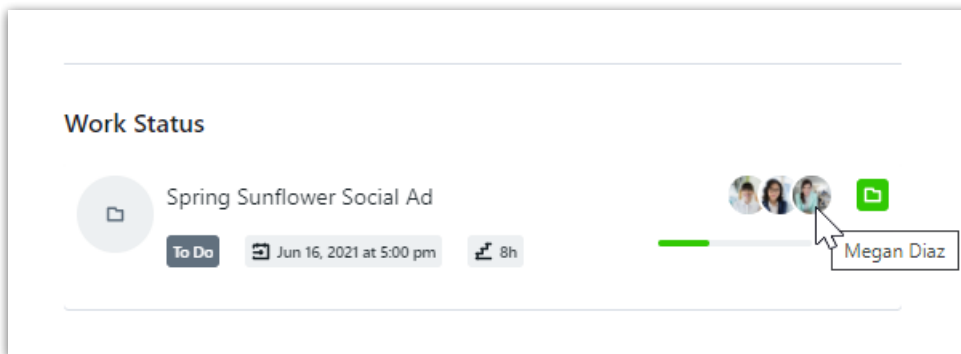
Once Requester Insights have been enabled, select **Edit** to the right of the feature in feature settings.



Toggle on **Share Associated Work Members** and select **Save**.



Requesters will be able to view Team Member avatars in the read-only view and hovering over the avatar will reveal the Team Member's name.



Depending on the number of Team Members assigned to a project, requesters can select icons to view additional Team Members.

The screenshot shows a project management interface for a project titled "Spring Sunflower Social Ad". A modal window titled "Project Members" is open, displaying a list of team members with their names, email addresses, and profile pictures. Each member has a green checkmark to their right, indicating they are assigned to the project. The list includes:

- Christy Drucker (christy@truesoap.co)
- Grace Deng (grace@truesoap.co)
- Gwen Derby (gwen@truesoap.co)
- Megan Diaz (megan@truesoap.co)
- Pam Martel (pam.martel@truesoap.co)
- Paul Morad (paul@truesoap.co)

Below the modal, the project name "Spring Sunflower Social Ad" is displayed with a folder icon. To the right of the project name is a row of three profile picture icons, the last of which is a grey circle with a "+3" icon. A hand cursor is pointing at this "+3" icon, and a tooltip box next to it says "Plus 3 More". Below the project name, there are three status indicators: "To Do", "Jun 16, 2021 at 5:00 pm", and "8h".