

Requester Insights

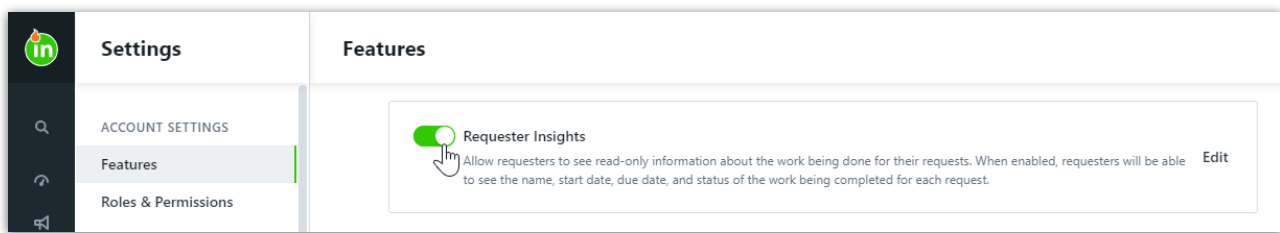
Published on 08/10/2020

Requester Insights

NOTE: Requester Insights are only available for Business and Enterprise Tiers

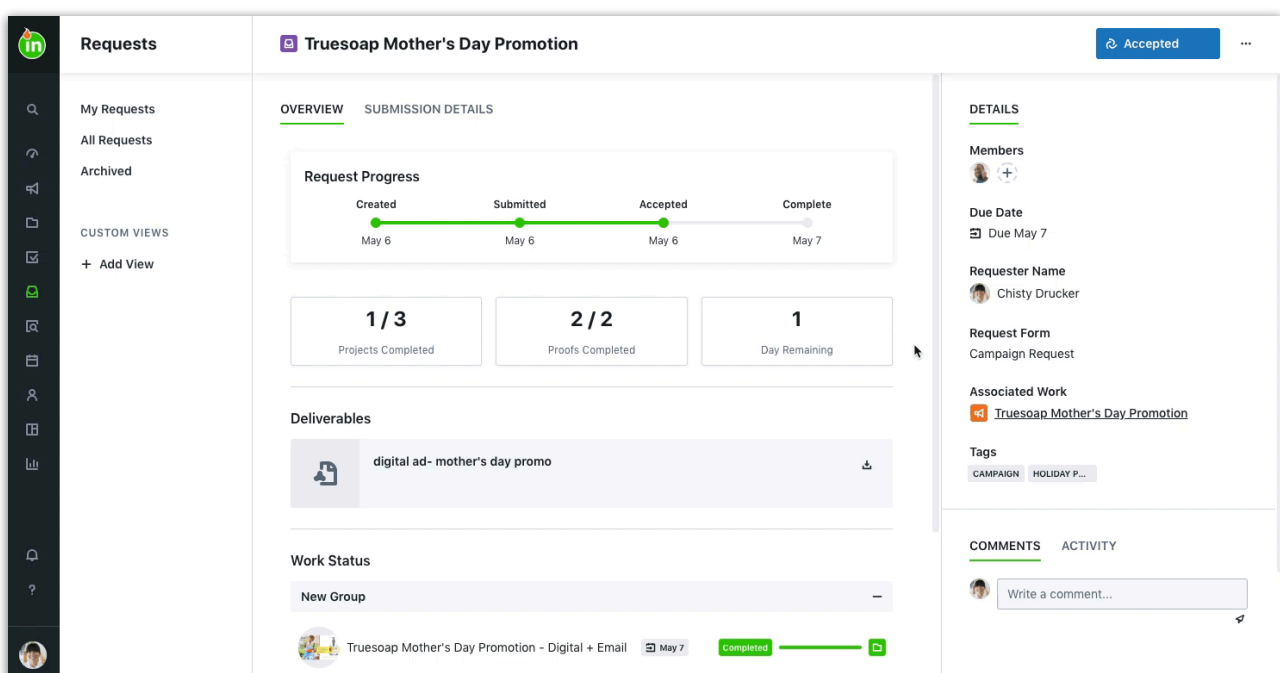
Want to avoid one-off status updates? Allow requesters to view a dashboard that provides even greater transparency.

To enable Requester Insights, navigate to **Account Settings > Features** and select the toggle next to Requester Insights.



Once enabled, requesters have a read-only view of associated work, including:

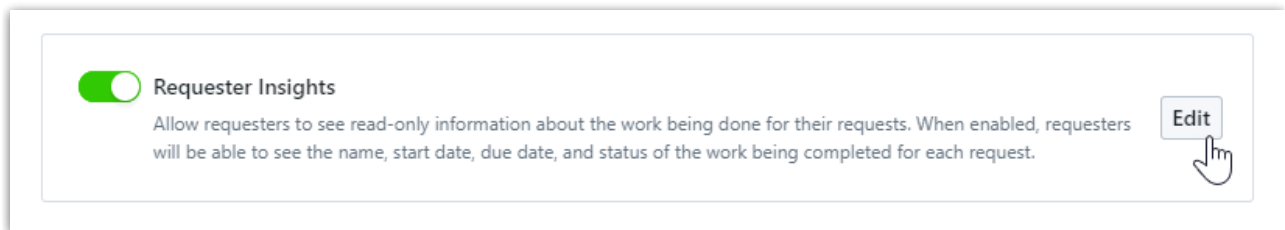
- Names
- Statuses
- Project progression
- Project work groups
- Start dates
- Due dates



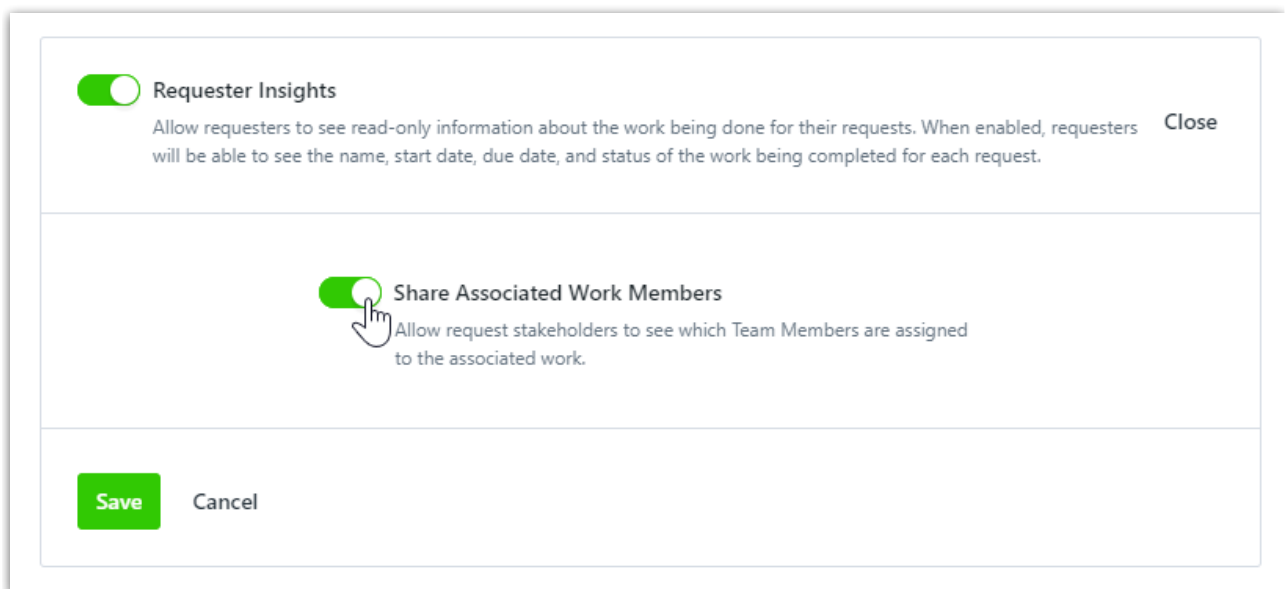
Share Associated Work Assignees

Provide your requesters with even more transparency by allowing them to view team members assigned to work items.

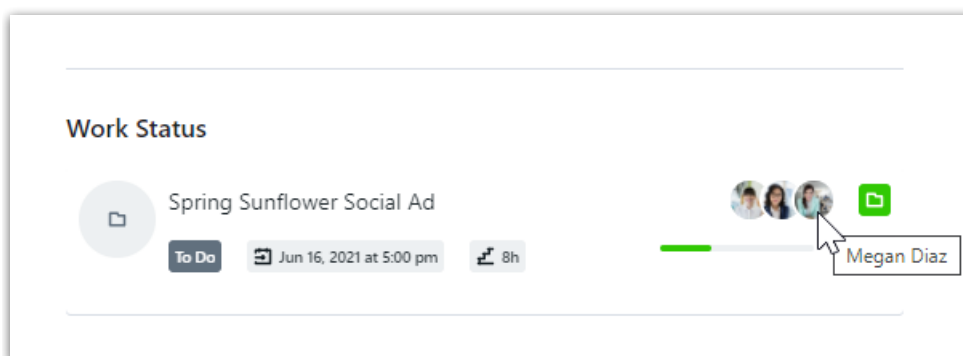
Once Requester Insights have been enabled, select **Edit** to the right of the feature in feature settings.



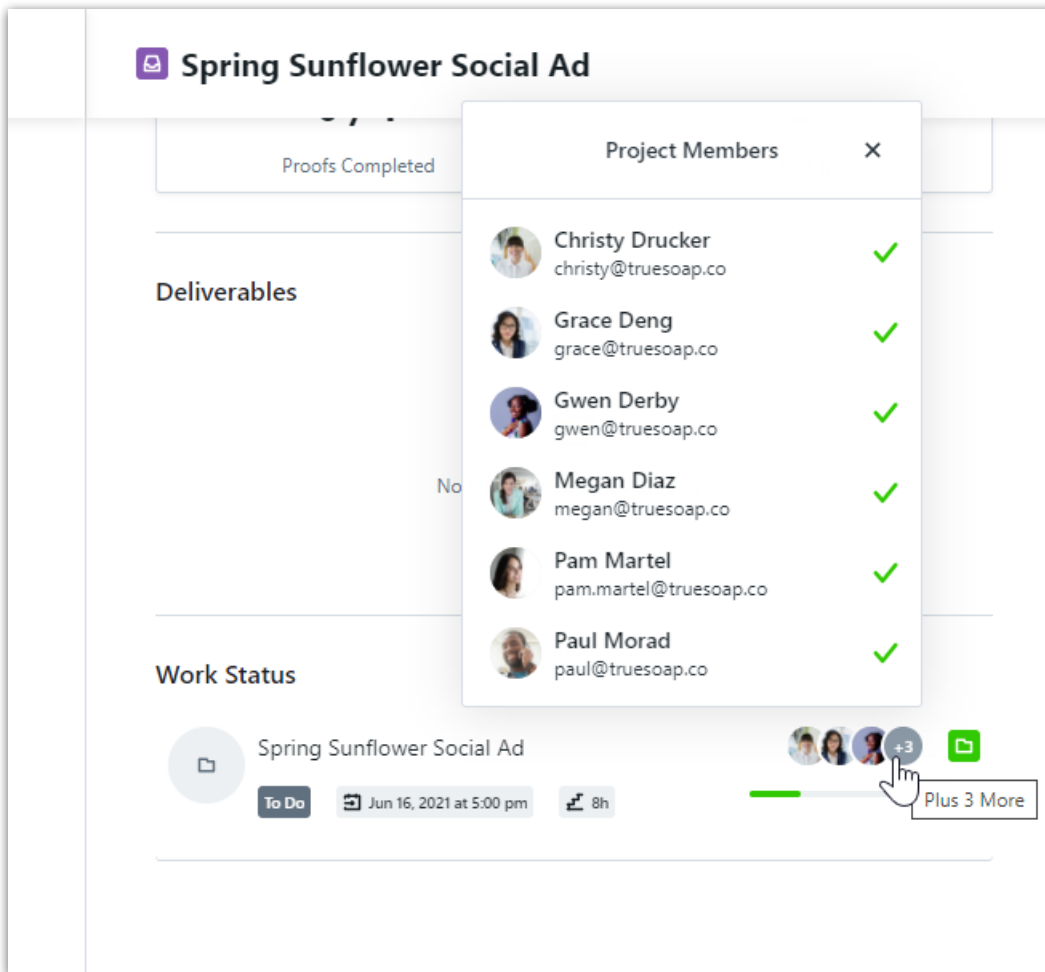
Toggle on **Share Associated Work Members** and select **Save**.



Requesters will be able to view Team Member avatars in the read-only view and hovering over the avatar will reveal the Team Member's name.



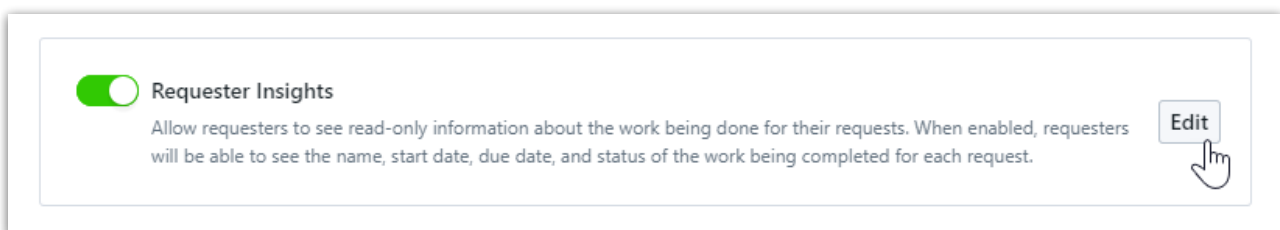
Depending on the number of Team Members assigned to a project, requesters can select icons to view additional Team Members.



Share Associated Work Number

If you have [Auto-Numbering](https://guide-ignite.inmotionnow.com/help/auto-numbering) (<https://guide-ignite.inmotionnow.com/help/auto-numbering>) enabled in your account, you can allow request stakeholders to see the auto-generated number assigned to the associated work.

Once Requester Insights have been enabled, select **Edit** to the right of the feature.



Toggle on **Share Associated Work Number** and click **Save**.

☒

Requester Insights
Allow requesters to see read-only information about the work being done for their requests. When enabled, requesters will be able to see the name, start date, due date, and status of the work being completed for each request.

Close

☒

Share Associated Work Assignees
Allow request stakeholders to see which Team Members are assigned to the associated work.

☒


Share Associated Work Number
Allow request stakeholders to see the auto-generated number assigned to the associated work.

Save

Cancel

Your requesters will now be able to see the auto-generated number.

Work Status







Spring 2022 Email Blast


To Do

Mar 11, 2022 at 5:00 pm

25



+



© 2019 inMotionNow, Inc. - All Rights Reserved