

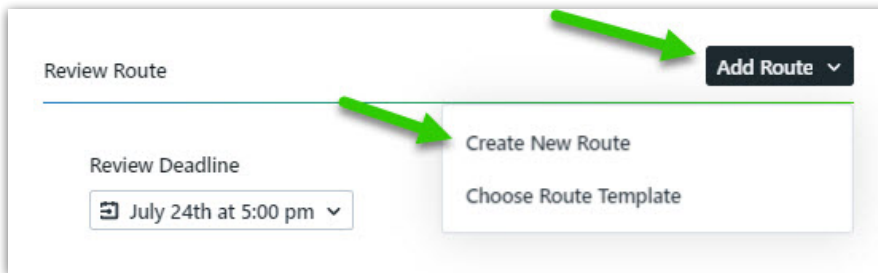
# Review Routes

Published on 07/26/2020

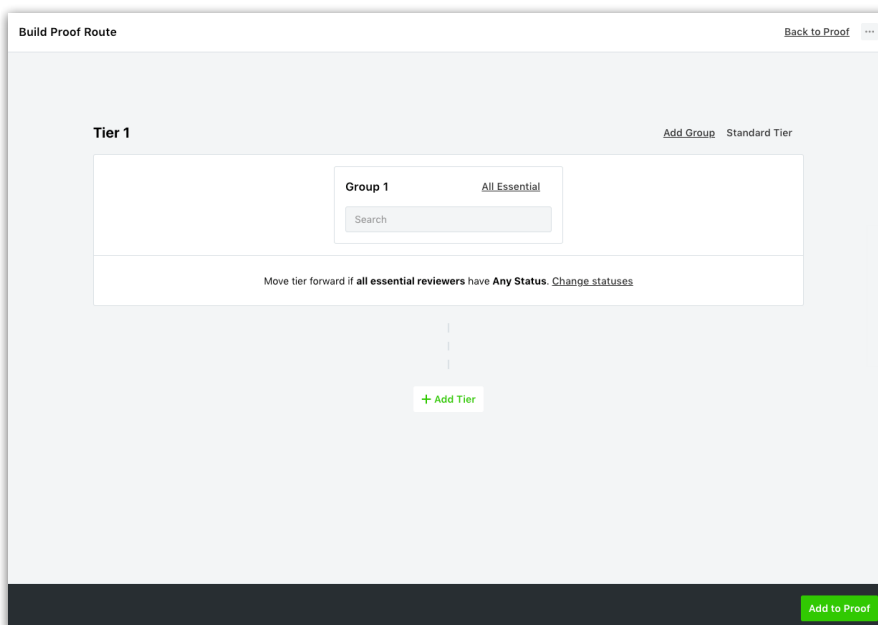
Review routes define the users who are responsible for reviewing a particular proof. You can create routes on the fly for an individual proof or select a route template for faster automation!

## Creating a New Route

To create a new route directly from a proof, navigate to the Review Route section, select **Add Route** and then **Create New Route**.

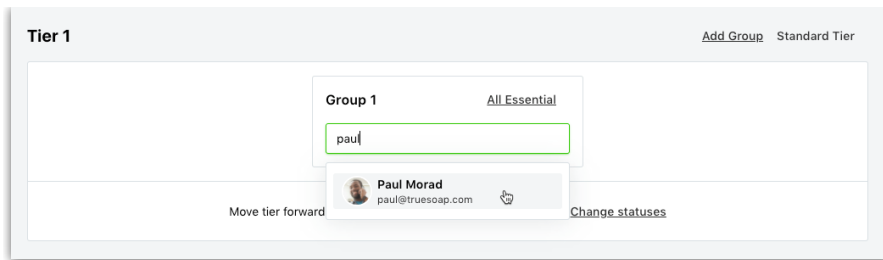


You will then land on the route builder. From here you can establish the users, groups and tiers necessary to automate your review process.

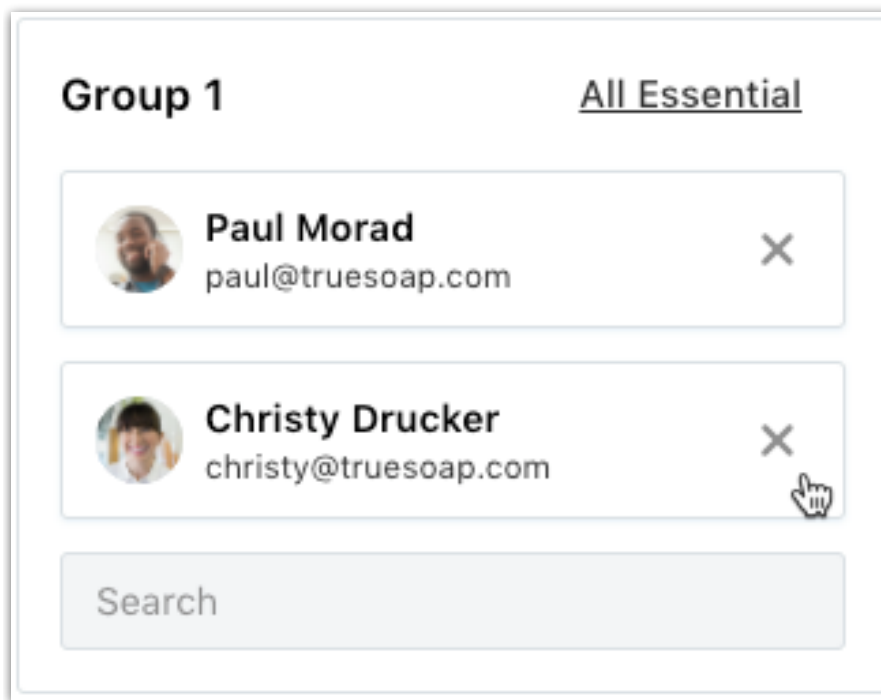


## Adding Reviewers

To begin, select the **Search** field found in **Group 1** and type the name of an existing user that you would like to add to the route. Click the user card to add them to the group. Continue this process as necessary to add additional users.



After selection, you can remove users by selecting the X icon to the right of the user card.



## Route Groups

Using Route Groups gives you the ability to distinguish between essential reviewers and those that are non-essential. A review will only move forward in its route once all **essential** reviewers have submitted a review status, and any **optional** reviewers remaining will be skipped.


Each group will allow you to set the list of reviewers to either **All Essential**, **Some Essential**, or **Optional**.

- **All Essential** means that every user is required to submit a review status before the review will move forward. By default, all groups will be set to this type.
- **Some Essential** will allow you to define a certain number of required reviewers, and once the group's requirements are met, the review will advance.
- **Optional** reviewers will be notified of the review, but will not be required to leave a status.


To make changes to the group type, click on the link found at the top right of the group. On all new groups, this link will default to the label **All Essential**. Select the group type you would like to use.

Group 1


All Essential




**Christy Drucker**  
 christy@truesoap.com



**Paul Morad**  
 paul@truesoap.com



**Megan Diaz**  
 megan@truesoap.com



**Chris Cuda**  
 chris@truesoap.com

Search for reviewers

Select Group Type

All Essential

All reviewers in this group are required to submit a status. ✓

Some Essential

Define a number of reviewers in this group who are required to submit a status.


Optional

No reviewers in this group are required to submit a status for the review to continue.


If you select **Some Essential**, also be sure to set the number of essential reviewers required from this group to move the review forward. The group type link in the top right will then update to reflect the number of essential reviewers out of total number of group members, i.e. **1 of 4 Essential**.

Group 1


All Essential




**Christy Drucker**  
 christy@truesoap.com



**Paul Morad**  
 paul@truesoap.com



**Megan Diaz**  
 megan@truesoap.com



**Chris Cuda**  
 chris@truesoap.com

Search for reviewers

Select Group Type

All Essential

All reviewers in this group are required to submit a status.

Some Essential

Define a number of reviewers in this group who are required to submit a status. ✓

Optional

No reviewers in this group are required to submit a status for the review to continue.

Set number of essential reviewers:

–

1


+

For example, in the scenario above, you may need at least one review from your design team, but it does not have to come from a specific person. A **Some Essential** group would allow you to add all four members of the design team, but move the review forward once any one review is submitted.


The reviewers included when selecting **Optional** will be alerted of the review, but will not be required to leave an approval status. They will not impact the status rules in the tier, but will impact the aggregate review and file status.

Group 1


All Essential




**Christy Drucker**  
 christy@truesoap.com



**Paul Morad**  
 paul@truesoap.com



**Megan Diaz**  
 megan@truesoap.com



**Chris Cuda**  
 chris@truesoap.com

Search for reviewers

Select Group Type

**All Essential**  
 All reviewers in this group are required to submit a status.

**Some Essential**  
 Define a number of reviewers in this group who are required to submit a status.

**Optional**  
 No reviewers in this group are required to submit a status for the review to continue.

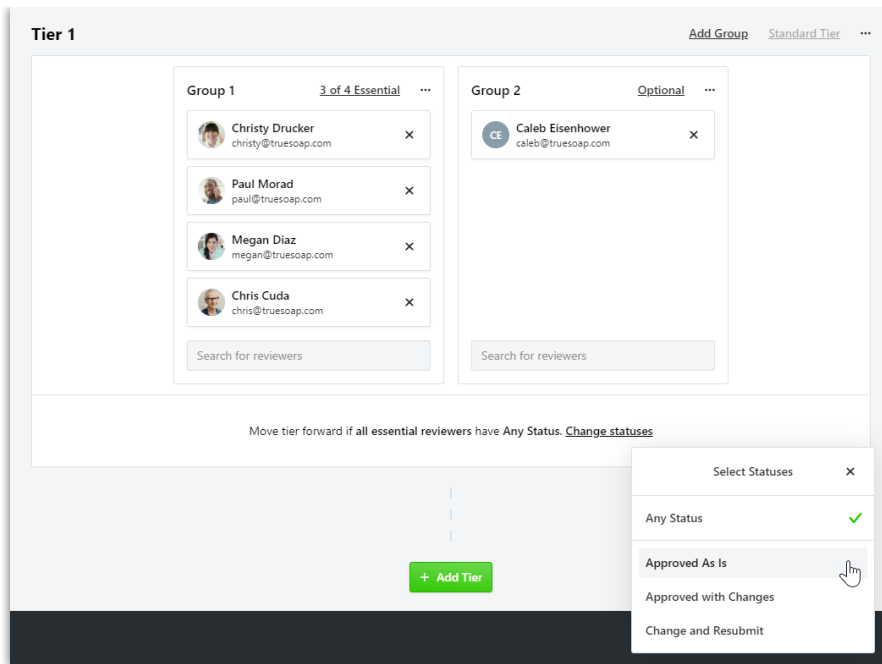


Optional reviewers will be notified the review is optional for them in the initial review invitation and any reminders sent about the review.

## Route Tiers

If you have multiple groups of reviewers that need to review a proof and there is a hierarchy to the review order of each group, you can create route tiers to manage this process. Each tier can contain up to three separate Route Groups as described above.

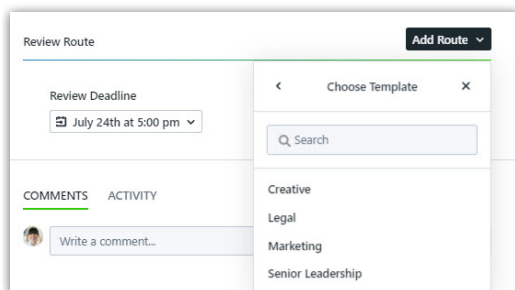
At each tier level, you can set tier rules based on the submitted status of each reviewer. For example, you can set a rule that states a review route will only move forward to the next tier if every asset in the current tier is **'Approved As Is.'** The route will continue to move forward until a rule returns the proof to the designer or all tiers of reviewers are completed.



Continue to add tiers, reviewers, and groups until your review process is captured. Click **Add to Proof** in the bottom right to save your settings and return to the proof details.

## Creating a Route Template

You can also use a route template to insert a pre-built route. If you have different teams of reviewers based on the department, the type of asset being reviewed, or any other criteria you use internally, route templates make it easy for your team to route work out to the right people.



You can publish an existing route as a template to use it again going forward.

### Build Review Route


[Back to Proof](#)
⋮

Publish as Template

#### Tier 1

Add Group
⋮


Group 1 All Essential



Christy Drucker

christy@truesoap.co

×




Paul Moran

paul@truesoap.co

×

Search for reviewers


Group 2 1 of 3 Essential



Elizabeth Savoie

eizabeth@truesoap.co


×



Gavan Dezhnev

gavan@truesoap.co

×



Victoria Pratt

victoria@truesoap.co

×


Search for reviewers

Move tier forward if all essential reviewers have Any Status. Change Statuses

#### Tier 2

Add Group
⋮

Group 1 All Essential




Grace Deng

grace@truesoap.co

×

Cancel
Add to Review

To create a route template from scratch or manage existing templates, click **Templates** in the left sidebar, then **Routes**. Click **Add Template** in the top right corner to create a new route template.



**Templates**

Projects

**Routes**

⋮

### Route Templates

Add Template

**DRAFT**

Add a template...

**PUBLISHED**

|                   |   |
|-------------------|---|
| Creative          | ⋮ |
| Legal             | ⋮ |
| Marketing         | ⋮ |
| Senior Leadership | ⋮ |

Name your template, then click **Create Template**, and you'll get the same route builder that's available from the proof details page.



Once you've built out your route template, click **Publish Template** in the bottom right to make it available for future proofs.